

# Highlights of your Health Care Coverage

(BHT) BUSINESS HEALTH TRUST

Effective Date: 07/01/2020

Any deductibles, copays, and coinsurance percentages shown are amounts for which you're responsible.  
 Medical Benefits apply after the calendar-year deductible is met unless otherwise noted, or if the cost share is a copay.

MEDICAL PLAN	TITANIUM 500	
	HERITAGE PRIME IN-NETWORK	OUT-OF-NETWORK
<b>MEDICAL COST SHARE OPTIONS</b>		
<b>Individual Deductible PCY</b> (Family embedded deductible 2X Individual)	\$500	\$1,000
<b>Coinsurance (Member's percentage of costs after deductible based on allowable charges)</b>	20%	50%
<b>Individual Out of Pocket Maximum PCY, includes deductible, coinsurance, copay and pharmacy if applicable</b> (Family embedded OOP max 2X Individual)	\$4,500	Unlimited
<b>Office Visit Cost Share</b>	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum
<b>PREVENTIVE CARE OPTIONS AND HEALTH EDUCATION</b>		
<b>Preventive Office Visit</b> (Unlimited, subject to standard medical guidelines)	Covered In Full	Not Covered
<b>Immunizations</b> (Unlimited, subject to standard medical guidelines)	Covered In Full	Not Covered
<b>Health Education (HE)</b> (Unlimited)	Covered In Full	Not Covered
<b>Nicotine Dependency Programs (ND)</b> (Unlimited)	Covered In Full	Not Covered
<b>Diabetes Health Education (DE)</b> (Unlimited)	Covered In Full	Not Covered
<b>PROFESSIONAL CARE</b>		
<b>Professional Office Visit (Includes TeleMedicine)</b>	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum
<b>Inpatient Professional Services</b>	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum
<b>Contraceptive Management Services</b> (Unlimited)	Covered In Full	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum

MEDICAL PLAN		TITANIUM 500	
		HERITAGE PRIME IN-NETWORK	OUT-OF-NETWORK
<b>VIRTUAL CARE - ON DEMAND</b>			
Virtual Care - General Medical/ Dermatology (Voice/Video)	Covered in Full	Not Applicable	
<b>DIAGNOSTIC SERVICE OPTIONS</b>			
Preventive Professional Diagnostic Imaging and Laboratory Services - Including Mammogram and PAP/PSA	Covered In Full	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Other Professional Diagnostic Imaging	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Professional Diagnostic Major Imaging	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Other Professional Diagnostic Laboratory/Pathology	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Diagnostic Mammography	Waive Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>FACILITY CARE OPTIONS</b>			
Inpatient Facility	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Outpatient Surgery Facility	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Skilled Nursing Facility (90 days PCY; includes room and board, and facility billed professional and ancillary fees)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Hospice Inpatient Facility (Unlimited; within the 6 month lifetime maximum)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>PREMERA DESIGNATED CENTERS OF EXCELLENCE</b>			
Centers of Excellence Packaged Services (Heritage Prime Network - No Eligible Services)	Covered as any other service	Covered as any other service	
<b>EMERGENCY CARE AND TRANSPORTATION OPTION</b>			
Emergency Care (If applicable, waive copay if admitted to inpatient facility)	\$200 Copay then \$500 Deductible and 20% Coinsurance; all cost shares apply to the \$4,500 Out of Pocket Maximum	\$200 Copay then \$500 Deductible and 20% Coinsurance; all cost shares apply to the \$4,500 Out of Pocket Maximum	
Emergency Room Physician	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	
Urgent Care Center	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
Ambulance Transportation (Unlimited)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	
Air Ambulance (Unlimited)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	
<b>OTHER SERVICES</b>			

<b>MEDICAL PLAN</b>		<b>TITANIUM 500</b>	
	<b>HERITAGE PRIME IN-NETWORK</b>	<b>OUT-OF-NETWORK</b>	
<b>Allergy/Therapeutic Injections</b>	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Mental Health Inpatient Facility Care</b> (Unlimited)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Mental Health Outpatient Professional Care</b> (Unlimited)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Telemedicine - Mental Health</b>	Subject to Mental Health Outpatient Professional Care In-Network Cost Share	Not Applicable	
<b>Chemical Dependency Inpatient Facility Care</b> (Unlimited)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Chemical Dependency Outpatient Professional Care</b> (Unlimited)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Rehab Inpatient Facility</b> (30 days PCY)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Rehab Outpatient Care, Including Physical, Occupational, Speech and Massage Therapy, and Chronic Pain</b> (45 visits PCY)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Rehab Outpatient Care Chronic Conditions, Including Cardiac, Pulmonary Rehab, and Cancer</b>	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Medical Supplies, Equipment, Prosthetics</b> (Unlimited)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Foot Orthotics, Orthopedic Shoes and Accessories</b> (\$300 PCY; Includes orthotics and orthopedic shoes)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Home Health Visits</b> (130 visits PCY)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Hospice Care</b> (Hospice Home Visits: Unlimited; Respite: 240 hours; within the 6 month lifetime maximum)	\$500 Deductible, then 20% Coinsurance, applies to \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>TMJ (Temporomandibular Joint Disorders)</b> (Unlimited (Medical and Dental services - Medical and Dental cost shares based on type of service))	Covered as any other service	Covered as any other service	
<b>Transplants</b> (Unlimited; \$7,500 travel and lodging limits)	Covered as any other service	Not Covered	
<b>ALTERNATIVE CARE</b>			
<b>Manipulations (Spinal and other)</b> (12 visits PCY)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>Acupuncture</b> (12 visits PCY)	\$30 Copay, applies to the \$4,500 Out of Pocket Maximum	\$1,000 Deductible, then 50% Coinsurance, applies to Unlimited Out of Pocket Maximum	
<b>ANNUAL PLAN MAXIMUM</b>			
<b>Annual Plan Maximum</b>	Unlimited	Unlimited	

Prior Authorization is required for many services to be covered. For more information please refer to your benefit booklet.

PCY = Per Calendar Year. Balance billing may apply if a provider is not contracted with Premera Blue Cross. Members are responsible for amounts in excess of the allowable charge.

*This is not a complete explanation of covered services, exclusions, limitations, reductions or the terms under which the program may be continued in force. This benefit highlight is not a contract. For full coverage provisions, including a description of waiting periods, limitations and exclusions please contact Customer Service.*

# Highlights of your Health Care Coverage

(BHT) BUSINESS HEALTH TRUST

Effective Date: 07/01/2020

Below is a brief overview of your Pharmacy Benefits. For more information on your benefits, please refer to your benefit booklets. To find out what tiers apply to a specific medication, refer to our Preferred Drug List at [www.premera.com](http://www.premera.com)

PHARMACY PLAN		TITANIUM 500 RX
<b>PRESCRIPTION DRUGS</b>		
<b>Drug List</b>	Preferred B4 Tier 1 = generic Tier 2 = preferred brand Tier 3 = non-preferred brands Tier 4 = specialty	
<b>Retail Cost Shares</b>	\$10/\$20/\$40/\$250	
<b>Mail Cost Shares</b>	\$25/\$50/\$100/\$250	
<b>Day Supply</b>	Retail: 30 Days; Mail: 90 Days; Specialty: 30 Days	
<b>Individual Deductible PCY</b>	\$0	
<b>Family Deductible PCY</b>	No Family Deductible	
<b>Out of Network (Non-participating retail pharmacies)</b>	Cost Share, then 40% (to allowable)	
<b>Out of Pocket Maximum</b>	Applies to the medical out of pocket maximum	
<b>Annual Benefit Maximum</b>	Unlimited	

Prior Authorization is required for many services to be covered. For more information please refer to your benefit booklet.

PCY = Per Calendar Year. Balance billing may apply if a provider is not contracted with Premera Blue Cross. Members are responsible for amounts in excess of the allowable charge.

*This is not a complete explanation of covered services, exclusions, limitations, reductions or the terms under which the program may be continued in force. This benefit highlight is not a contract. For full coverage provisions, including a description of waiting periods, limitations and exclusions please contact Customer Service.*

**Discrimination is Against the Law**

Prisma Blue Cross complies with applicable Federal and state laws and does not discriminate on the basis of race, national origin, age, disability, or sex. Prisma Blue Cross does not discriminate in advertising or recruitment based on race, national origin, age, disability or sex. Prisma Blue Cross does not discriminate in its provision of health care services on the basis of race, national origin, age, disability or sex.

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in alternate large print, audio, accessible electronic format, video formats
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Qualified interpreters in other languages

If you need these services, contact your Civil Rights Coordinator.

If you believe that Prisma has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a complaint through our Civil Rights Coordinator. Complete and Return to: Civil Rights Coordinator, Prisma, 4100 West 10th Street, Portland, OR 97224-5111, TTY: 800-842-6367, Tel: 503-312-7035, Fax: 503-312-7036, TTY: 800-842-6367, Email: [Adp.org@prisma.org](mailto:Adp.org@prisma.org) or [prisma.org](mailto:prisma.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [https://ocrportal.hhs.gov/ocr/portal/portal.jspx?cid=20313858&tid=6389&cid=20313858](http://https://ocrportal.hhs.gov/ocr/portal/portal.jspx?cid=20313858&tid=6389&cid=20313858). Or file a real phone at: U.S. Department of Health and Human Services, 20 Independence Avenue, SW, Room 3025, Main Building, Washington, D.C. 20201, 1-800-368-1019, 800-637-7837 (TDD), Complaint forms are available at: [www.hhs.gov/officefor-civil-rights](http://www.hhs.gov/officefor-civil-rights) [www.hhs.gov/officefor-civil-rights](http://www.hhs.gov/officefor-civil-rights)

**Getting Help in Other Languages**

This notice has important information. This notice may have important information about your qualifications or coverage through Prisma Blue Cross. Please make sure you understand all the information. If you need help, contact the person who helped you with this notice. You may need help with the notice in your language or help with costs. You may also need help with the notice in your language or help with costs. Call 800-722-1471 (TTY: 800-842-6367).

**በግብረሰብ (Arabic):**  
Prisma Blue Cross ንድህረ ገጽ ይህን ግብረሰብ ለዘዋዋሪ ሰዎች የPrisma Blue Cross ስነ ምርመራና የፍላጎት ማሟላት መረጃ የሚያስተላልፍ ሲሆን፣ ይህን ግብረሰብ የሚጠቀምበት ግብረሰብ ከግብረሰብ ስነ ምርመራ ለተገባሪ ሆኖ መሆኑን ማረጋገጥ አለበት። ለግብረሰብ ይህን ግብረሰብ ይገልጹ።  
800-722-1471 (TTY: 800-842-6367) ይደውሉ።

**الاربعاء (Arabic):**  
Prisma Blue Cross ንድህረ ገጽ ይህን ግብረሰብ ለዘዋዋሪ ሰዎች የPrisma Blue Cross ስነ ምርመራና የፍላጎት ማሟላት መረጃ የሚያስተላልፍ ሲሆን፣ ይህን ግብረሰብ የሚጠቀምበት ግብረሰብ ከግብረሰብ ስነ ምርመራ ለተገባሪ ሆኖ መሆኑን ማረጋገጥ አለበት። ለግብረሰብ ይህን ግብረሰብ ይገልጹ።  
800-722-1471 (TTY: 800-842-6367) ይደውሉ።

**中文 (Chinese):**  
本通知包含重要信息。本通知可能包含重要信息，关于您的资格或您通过 Prisma Blue Cross 的承保情况。请务必仔细阅读本通知。如果您需要帮助，请联系为您提供本通知的人。您可能需要帮助理解本通知或在您的语言方面，或者在费用方面。请拨打 800-722-1471 (TTY: 800-842-6367)。

**日本語 (Japanese):**  
この通知には重要な情報が含まれています。この通知には、Prisma Blue Cross の資格と Prisma Blue Cross を通じた保険の適用範囲に関する重要な情報が含まれています。必ずこの通知をよく読んでください。必要な場合は、この通知を渡された方にお問い合わせください。費用の問題や言語の問題がある場合は、800-722-1471 (TTY: 800-842-6367) までお問い合わせください。

**한국어 (Korean):**  
이 통지에는 중요한 정보가 포함되어 있습니다. 이 통지에는, Prisma Blue Cross 보험 자격과 Prisma Blue Cross를 통한 보험 적용에 대한 중요한 정보가 포함되어 있습니다. 이 통지를 꼭 잘 읽어주세요. 도움이 필요하시면, 이 통지를 주신 분께 문의하세요. 비용이나 언어와 관련된 문제가 있으시면 800-722-1471 (TTY: 800-842-6367)로 연락주세요.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**සිංහල (Sinhala):**  
මෙම දන්වනු වලට වැදගත් තොරතුරු ඇතුළත් විය හැකිය. මෙම දන්වනු වලට, Prisma Blue Cross හි ප්‍රවේශනය සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව වැදගත් තොරතුරු ඇතුළත් විය හැකිය. සියලුම දන්වනු ක්‍රියාත්මක කිරීමට ඔබේ සේවයේ අයිතිකාරීත්වය පිළිබඳව සහ Prisma Blue Cross හරහා සහතික කිරීමේ සේවාවන් පිළිබඳව දැනුවත් වීමට ඔබට අවශ්‍ය විය හැකිය. ඔබට උදව් අවශ්‍ය නම්, මෙම දන්වනු ඔබට සපයා දුන් පුද්ගලයාට අවවාද කරන්න. මෙහි කුමක් හෝ ප්‍රශ්නයක් ඇති නම්, 800-722-1471 (TTY: 800-842-6367) දුරකථන අංකයට සම්බන්ධ වන්න.

**Osimo (Croatian)**

Prisma Blue Cross is committed to providing you with the highest quality of care and services. Prisma Blue Cross does not discriminate on the basis of race, national origin, age, disability, or sex. Prisma Blue Cross does not discriminate in advertising or recruitment based on race, national origin, age, disability or sex. Prisma Blue Cross does not discriminate in its provision of health care services on the basis of race, national origin, age, disability or sex.

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**Osimo (Croatian):**  
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