

## FAQs for employers

With an Asuris health plan, you get a wellness incentive program that rewards everyone in your company. When your employees complete a health assessment and biometric screening, they'll earn a \$100 electronic gift card—and you'll receive a 3% discount on their premiums. Here's how it works.

### General information

**Q.** What do my employees need to do to participate in the Wellness Incentive Program?

**A.** First, your employees need to create an account on **asuris.com** using the information on their member ID cards. From there, they'll have access to their Member Dashboard and Asuris Motivate where they can take a health assessment. They'll also need to complete a biometric screening in one of three ways, which we've described below.

**Q.** Which employees are eligible to participate in the Wellness Incentive Program?

**A.** Active employees who are Asuris members are eligible to participate. They just need to complete the health assessment and biometric screening within the first three months of your plan's effective/renewal date.

**Q.** Are enrolled dependents also eligible to participate in the Wellness Incentive Program?

**A.** No, the program is only open to employees who are Asuris members. Dependents on these plans will be eligible for the standard \$25 gift card incentive program available on **asuris.com**.

### Employee rewards

**Q.** How do my employees earn the Wellness Incentive Program gift card?

**A.** Eligible employees must complete the health assessment and biometric screening within three months of your group's plan effective/renewal date.

To qualify for the \$100 electronic gift card, they must do the following:

1. Sign into their account on **asuris.com** and take the health assessment. They'll find this on their Member Dashboard, under Asuris Motivate.
2. Complete a biometric screening at an in-network provider's office, a Patient Service Center (available through our partnership with Quest Diagnostics) or at home using a test kit. Your employees will find more information on Asuris Motivate.
3. Redeem their electronic gift card code on Asuris Motivate within 30 days of completing the activities above.

Since it can take up to 30 days to process lab results and biometric data, you'll want to encourage employees to complete the online health assessment and biometric screening within two months of their plan effective/renewal date.

## Employer premium discount

**Q.** How will I know if my employees have participated in the program and that I'm receiving a premium discount for them?

**A.** Our internal reporting looks back to your plan's effective/renewal date to identify which employees have qualified you for the premium discount. HIPAA privacy requirements do not allow us to share individual employee information, but you will see the number of people who have participated. This will be reflected as an aggregate credit on your monthly billing statement.

ASURIS NORTHWEST HEALTH		INVOICE/STATEMENT	Page 3
<b>GROUP NAME</b>	WELLNESS INCENTIVE GROUP		
<b>GROUP NO.</b>	60000000		
<b>SUB-GROUP NO.</b>	0001		
<b>BILLING PERIOD</b>	05/01/20-05/31/20		
<b>INVOICE NO.</b>	15100000000		
<b>BILL DUE DATE</b>	05/01/20		
<hr/>			
<b>Class ID:</b>			
<b>Class Description:</b>			
<b>ADJUSTMENTS</b>			
	DISCRETN-DISCOUNT:		
	Incentive Wellness Credit		
		<b>ADJUSTMENT TOTAL</b>	\$141.16 CR \$141.16 CR

**Q.** When will the premium discount be credited on my monthly billing statement?

**A.** It may take up to 45 days after an employee completes the health assessment and biometric screening for the credits to appear on your monthly billing statement. They will be retroactive to the beginning of your current plan year and applied as an aggregate credit. You will continue to receive the credits as long as your employees remain enrolled throughout the plan year.

**Q.** Who do I contact for questions about my monthly billing statement and premium discount?

**A.** Your sales representative is prepared to answer questions about your monthly billing statement and premium discounts.

**Q.** Who do I contact to find out how many employees have earned the \$100 electronic gift card?

**A.** Contact your sales representative to find out what percentage of your employees have earned the gift card—which means premium discounts for you.

## Promotional tools

**Q.** What tools do you have to help me promote the Wellness Incentive Program in my workplace?

**A.** You'll find a comprehensive Wellness Incentive Program Employer Toolkit on **asuris.com**. It includes email templates, posters, flyers and more.



Asuris Northwest Health  
528 East Spokane Falls Blvd, Suite 301  
Spokane, WA 99202

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